NEW CENTURY MEDICAL CENTERS

Accessibility Statement

Date: November 24, 2026

Our Commitment

New Century Medical Centers Corp. is committed to promoting accessibility and providing an inclusive online experience for all individuals, including people with disabilities.

We strive to ensure that our website and healthcare information are accessible in both English and Spanish.

Accessibility Standards

We use the Web Content Accessibility Guidelines (WCAG) 2.2, Level AA, as a guide for our ongoing website accessibility efforts.

We regularly evaluate and improve our website. Although accessibility improvements have been implemented, additional testing remains ongoing, and we do not currently claim full conformance with WCAG 2.2 Level AA.

Accessibility Features

Our website incorporates accessibility features designed to improve the user experience, including:

- Keyboard navigation and visible focus indicators.
- Text descriptions for informative images.
- Adjustable text size, contrast, font and spacing.
- Responsive layouts for different screen sizes.
- Options to pause animations and reduce motion.
- Page read-aloud functionality, subject to device and browser capabilities.
- Healthcare and legal information available in English and Spanish.

Ongoing Improvements and Limitations

We continue to evaluate our website using automated and manual accessibility testing. Additional evaluations involving screen readers, mobile devices, PDF documents and other website features remain ongoing.

Certain services, including online bill payment through HealowPay and directions through Google Maps, are provided by third parties. If you experience difficulty accessing these services, please contact our office for assistance.

Feedback and Accessibility Assistance

If you experience an accessibility barrier, have difficulty accessing information on our website, or require information in an alternative format, please contact:

Hector Marchena
Chief Executive Officer and Accessibility Coordinator
New Century Medical Centers Corp.
5887 Lake Worth Rd
Greenacres, FL 33463
Phone: (561) 469-6502
Email: hmarchena@newcenturymed.com
Office hours: Monday–Friday, 8:00 AM–5:00 PM
Telecommunications Relay Service: 711

We welcome your feedback and aim to acknowledge accessibility-related inquiries within two business days.

For additional information regarding language assistance, auxiliary aids and patient rights, please refer to our Notice of Nondiscrimination and Language Assistance.

This statement applies to all New Century Medical Centers locations.