WEBSITE TERMS OF USE AND MEDICAL DISCLAIMER

New Century Medical Centers

Effective Date: November 24, 2026

1. Acceptance of Terms

By accessing or using www.newcenturymed.com, you agree to these Website Terms of Use. If you do not agree with these terms, please discontinue use of the website.

2. Purpose of the Website

The New Century Medical Centers website is intended to provide general information about our medical centers, healthcare services, locations, office hours, accepted insurance plans, and other related resources.

The website is informational and does not provide medical consultations, online appointment scheduling, patient registration, or access to medical records.

3. Medical Disclaimer

The information provided on this website is for general informational and educational purposes only. It is not intended to replace professional medical advice, diagnosis, or treatment.

Always seek the advice of a qualified healthcare professional regarding any medical condition, symptoms, medications, or treatment options.

Do not disregard professional medical advice or delay seeking medical treatment because of information obtained from this website.

4. Medical Emergencies

This website is not intended for emergency medical assistance.

If you are experiencing a medical emergency, call 911 immediately or go to the nearest emergency department.

5. Physician-Patient Relationship

Accessing or using this website does not establish a physician-patient relationship with New Century Medical Centers or any of its healthcare professionals.

6. Insurance Coverage and Services

Information regarding accepted insurance plans, healthcare services, and availability is subject to change.

Listing an insurance plan on our website does not guarantee individual eligibility, coverage, or payment for medical services.

Patients are encouraged to contact our medical centers and their insurance providers directly to verify coverage, eligibility, and applicable benefits before receiving services.

7. Online Payments

Our website provides access to HealowPay, an external payment service.

Payment transactions are processed through the external payment provider and are subject to its applicable terms, privacy policies, and security practices.

For questions regarding medical bills or payment discrepancies, please contact New Century Medical Centers directly.

8. Third-Party Websites

Our website may contain links to external websites and services, including payment services and Google Maps.

New Century Medical Centers does not control the content, availability, privacy practices, or security of external websites.

Visitors are encouraged to review the applicable terms and privacy policies of external services.

9. Intellectual Property

Website content, including text, logos, graphics, designs, images, and other materials, is owned by or licensed to New Century Medical Centers, unless otherwise indicated.

Unauthorized reproduction, modification, distribution, or commercial use of these materials is prohibited without prior written permission, except as permitted by applicable law.

Visitors may access and print publicly available information for personal, noncommercial use.

10. Acceptable Use

Visitors agree not to:

- Use the website for unlawful or fraudulent purposes.
- Attempt to gain unauthorized access to website systems or restricted information.
- Introduce malicious software or interfere with website functionality.
- Misrepresent an affiliation with New Century Medical Centers.
- Use website content in a manner that violates applicable laws or intellectual property rights.

11. Website Availability and Accuracy

New Century Medical Centers makes reasonable efforts to maintain accurate and current website information.

However, website content, office hours, services, insurance participation, and availability may change without prior notice.

We do not guarantee uninterrupted website access or that all information will be free from errors.

12. Limitation of Liability

To the extent permitted by applicable law, New Century Medical Centers shall not be liable for damages arising solely from the use of, inability to use, or reliance on general informational content provided through this website.

Nothing in these terms is intended to limit patient rights, professional healthcare responsibilities, or liability that cannot lawfully be excluded or limited.

13. Privacy

Please review our Website Privacy Policy for information regarding website privacy practices.

For information concerning protected health information and patient privacy rights, please review our Notice of Privacy Practices.

14. Governing Law

These Website Terms of Use shall be governed by applicable federal law and the laws of the State of Florida.

15. Changes to These Terms

New Century Medical Centers may update these terms periodically to reflect changes in website functionality, business practices, or applicable legal requirements.

Updated terms will be published on our website with their applicable effective date.

16. Contact Information

For questions regarding these Website Terms of Use, please contact:

New Century Medical Centers

5887 Lake Worth Rd

Greenacres, FL 33463

Telephone: (561) 469-6502

Email: hmarchena@newcenturymed.com

Website: www.newcenturymed.com